

SHAHRZAD AZIMI

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Strategic operations leader with 10 years of experience designing operating frameworks, financial governance processes, and executive reporting systems across global organizations, nonprofit enterprises, and Big Four consulting environments. Known for creating repeatable processes and helping leaders turn complex information into clear, actionable business decisions.

CORE STRENGTHS

Strategic Operations • Operating Model Design • Financial Governance • Executive Decision Support • Cross-Functional Leadership • Process Improvement • Global Stakeholder Management • Risk & Compliance

EXPERIENCE

Senior Program Manager (Contract), Institute for Studies in Global Prosperity (ISGP), Haifa, Israel **May 2024 – Present**

Lead strategy and operations for the Institute for Studies in Global Prosperity, an international education and research organization delivering university-level programs across 99 locations in 58 countries, integrating regional planning, leadership briefings, budgets, and multilingual delivery.

- Built regional operating frameworks, established consistent performance metrics, and aligned field priorities with institutional strategy, contributing to a 40% improvement in key program indicators across the global network.
- Designed and institutionalized planning, reporting, and governance processes across a global network spanning 58 countries, enabling leadership to monitor performance, allocate resources, and make data-informed strategic decisions.
- Streamlined reporting and budget-development workflows with shared protocols and built-in quality controls, reducing reporting errors by 95% and increasing staff capacity for program delivery.
- Managed the full contracting lifecycle for international consultants, including renewals, milestone tracking, and payment documentation, to keep operations running and compliant.
- Ran multilingual delivery of program materials and reports across regions, setting translation and formatting standards so content stayed consistent across the global network.

Director of Reporting and Budgets, Community Council of Greater Dallas, Dallas, TX **Jul 2022 – Apr 2024**

Directed budgeting, reporting, compliance, and planning for the Community Council of Greater Dallas, a social-services nonprofit that connects Dallas County residents to essential services and pathways to economic stability, managing a \$20M+ portfolio across 44 grantors and 51 federal, state, and philanthropic funding streams.

- Stewarded this funding base by aligning funding requirements, performance targets, and spending priorities across 7 program directors and the executive team.
- Designed financial-governance protocols, source-specific templates, and layered review procedures that virtually eliminated reporting inaccuracies across all funding streams.
- Turned detailed grant and financial requirements into clear operating routines, clarifying ownership and enabling leaders to make faster, better-informed portfolio decisions.

Senior Financial Analyst, Community Council of Greater Dallas, Dallas, TX **Jan 2020 – Jul 2022**

Drove forecasting, audit readiness, and leadership reporting for a rapidly expanding multi-award portfolio and partner network.

- Led a cross-regional funding-growth strategy that secured over \$20M in grant revenue, scaled the partner network to 30+ NGOs, and sustained compliance across 50+ active awards.
- Redesigned internal-control documentation and coordinated structured pre-audit review cycles, reducing audit discrepancies by 75%.
- Delivered forecasts and performance analyses to the CFO and Board of Directors, informing strategic planning and the allocation of resources.

Audit In-Charge, Deloitte, Dallas, TX **Aug 2018 – Dec 2019**

Led large-scale audit engagements at Deloitte — one of the world's Big Four professional services firms — for public and private company clients.

- Oversaw multiple engagements from planning through reporting, directing teams of 20+ and serving as the primary client contact to keep deliverables on schedule.
- Evaluated internal controls, financial-reporting risks, and non-routine accounting transactions, translating findings into actionable recommendations for client leadership.

Audit Staff, Deloitte, Dallas, TX **Sep 2016 – Aug 2018**

Executed financial statement audits and risk assessments at Deloitte, building technical expertise in internal controls and financial reporting while contributing to the firm's corporate social impact initiatives.

- Performed audit testing across key financial-statement areas for public and private clients, including risk assessment and internal-control procedures.
- Supported Deloitte's Social Impact Committee by coordinating community volunteer initiatives across the Dallas–Fort Worth area.

EDUCATION

The University of Texas at Dallas — Richardson, TX | MS Accounting • BS Global Business • BS Accounting